



### ABM Roll out: half way point reached

October saw the 16th PRISMATIC practice in ABM UHB receive full access to the Prism risk prediction tool when Victoria Gardens Surgery in Neath received their training with PRISMATIC lead GP Deborah Burge-Jones. This means that half of the 32 participating ABMU practices are now Prism users, with the rest to follow by mid February.

**Areas with Prism** – Neath, Afan, Bridgend North, Cwmtawe, Bay-health.

**Areas to receive Prism** (by February 2014) – Swansea Penderi/ City (next), NPT Upper Valleys, Swansea Llŵchwr, Bridgend East.

### 1st PRISMATIC Publication

We have achieved our first publication from the PRISMATIC trial - the study protocol – which provides the details of the study design and implementation. Take a look at:

<http://www.trialsjournal.com/content/14/1/301>

Bridie, Mark and Alison of the research team are also finalising a paper with results from the baseline focus groups and interviews.

### 665 Patient Questionnaires Received

The study includes three rounds of questionnaires to patients from PRISMATIC practices. These examine patient quality of life and service use. A big thank you to practices for processing Phase 1 (baseline) questionnaires, and to all 665 respondents. The response rate was a credible 43%. Special mention to staff/patients of the following practices:

- \*Ashfield, Bridgend = 34 returns (57% response rate)
- \*Sketty and Killay, Swansea = 33 (62%)
- \*Pen-y-Bryn, Gorseinon = 31 (53%)
- \*Oak Tree, Bridgend = 27 (46%)

A full list of returns and response rates for each practice is available on our website See the link on right hand side.

The next round of questionnaires will be in November 2013 before a final round in October 2014. For Phase 2 we are introducing posters to help raise awareness in waiting rooms, and a free prize draw whereby patients can win a share of £200 in Love2Shop high street shopping vouchers.

### Welcome to Kerry Bailey-Jones

We are delighted to welcome Kerry Bailey-Jones to the research team. Kerry is a GP and consultant in public health, and has recently returned to the area after working in Cornwall. Kerry is undertaking a PhD on predictive risk at the College of Medicine, and has kindly offered to provide support for practice training alongside Deb Burge-Jones and Sarah Smallcombe.

Have a suggestion for future newsletters? Contact [prismatic@swansea.ac.uk](mailto:prismatic@swansea.ac.uk)

**Prism User Feedback** Participating practices provide their impressions of Prism at regular points during the study. The first stage is after three months of Prism access when practices are invited to complete an interview or online questionnaire. This is regardless of how much Prism has been used or whether there is positive or critical feedback. If your practice receives an email in relation to this feedback, please respond promptly – as these views will provide valuable insight into how Prism can support the work of GP practices and what is needed to make it more effective. We will also contact each practice nine months after Prism access, and at the end of the study.

# PRISMATIC Trial Newsletter Autumn 2013

## All Nations Predictive Risk Event

The latest developments in Predictive Risk were under the spotlight in a Nuffield Trust conference in July - with Prismatic on the agenda. Research team member Alison Porter joined colleagues from across the UK to discuss experiences from the front line when it comes to designing and evaluating interventions to reduce emergency admissions to hospital. We'll have a fuller write up on our website shortly, but the Nuffield site has more details including presentations from the day. <http://www.nuffieldtrust.org.uk/risk/2013>.



## Prism Users Section - for those with access to Prism tool

### Creating a list for QPI purposes

PRISMATIC practices are able to use Prism in relation to the Quality Outcomes Framework [QOF] indicators which reimburse practices for identifying patients at significant risk of admission or unscheduled care and for drawing up management plans for selected patients. Our website contains advice and guidance from ABMU and from Public Health Wales on addressing these indicators. We have also updated the Prism handbook to illustrate how to change Prism settings to provide an initial list of 5% of practice patients at significant risk of emergency hospitalisation – see the news section of the website.

Set Thresholds using Relative Risk within a Practice		
	From (Percentile)	To (Percentile)
Level 4: High Risk	0.00%	10.00
Level 3: Moderate Risk	10.00	20.00
Level 2: Low Risk	20.00	30.00
Level 1: Very Low Risk	30.00	100.00%

### Reporting Technical Issues

If you experience difficulties using Prism, please report them (to [prismatic@swansea.ac.uk](mailto:prismatic@swansea.ac.uk) or to the NWIS service desk) so they can be resolved. Recent reports include: a problem with uploads from some practices meant data was out of date (resolved); and issues with drop down lists in Prism due to Internet Explorer Compatibility (resolved). We have also had reports of the Prism website being slower than expected. Partly this is due to the volume of data, but also because Prism is hosted on an older server at NWIS. The research will help decisions about moving to a new server.



For further information about the trial, visit our website

[www.trustresearch.org.uk/prismatic](http://www.trustresearch.org.uk/prismatic)

**Monthly Prism Updates** Prism risk scores are updated at the start of each month. You can see the last update date on the news-stream on the Prism homepage <https://kryten.hsw.wales.nhs.uk/PRISM/Default.aspx>. From November, the research team will also email participating practices to confirm a new update.

For our next newsletter we are collecting examples of how different practices have used Prism to support patient care. If you have an example to share please email [prismatic@swansea.ac.uk](mailto:prismatic@swansea.ac.uk) or [Deborah.Burge-Jones@gp-w98040.wales.nhs.uk](mailto:Deborah.Burge-Jones@gp-w98040.wales.nhs.uk) or contact Mark on 01792 606844.